TOK STEAMIES Nº47 JAN/FEB 2018

WE ARE STEAMSHIPS. A JOURNEY OF 100 YEARS.



100 YEARS IN PNG

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COVER PHOTO: --R: Jean Sovek, Roland Tiki and Peril Matlaun at the Steamships Netball Tournament at the Rita Flynn Courts in Port Moresby











SEND IN YOUR STORIES AND HIGH RESOLUTION IMAGES FOR PUBLICATION IN TOK STEAMIES NEWSLETTER BY 19TH APRIL 2018. YOUR STORIES SHOULD BE NO MORE THEN 500 WORDS. EMAIL: TOKSTEAMIES@STEAMSHIPS.COM.PG

CHAIRMAN'S MESSAGE



We enter 2018 and start a new business year for the 100th time in our history - not many companies can say that in PNG! We start the New Year with the familiar sense of excitement that comes with every opportunity to "start afresh" as we set and seek to achieve new goals and budgets a New Year is forward-looking and a time for positive resolve. This New Year also presents an opportunity to honour and

acknowledge those who came before us - those who built the foundations of what has become a successful commercial enterprise and a significant contributor and benefactor to PNG. We can all be proud to have contributed to such an organisation.

2018 has significant historical importance for Steamships and we will honour this history with appropriate humility - but 2018 promises to be a year of more lavish celebration for PNG as we welcome the world's leaders and media to APEC. We will receive attention as never before -PNG will be seen on TVs and reported in newspapers all over the world - the eyes of the world will truly be on PNG! We anticipate welcoming many APEC visitors to our hotels and restaurants -I'm confident we can help ensure those visitors leave with good memories of PNG and its people.

2017 was a tough year for the PNG economy and 2018, aside from the welcome business infusion from APEC,













promises to be another challenging year. Despite the economic challenges we have continued to carefully invest in our future - Madang Commercial Centre, Mt Hagen Central, the Cassowary Hotel in Kiunga and the extensions to the Highlander Hotel being prime examples. Such investments will only be successful if supported by good people - I would like to recognise your efforts through a difficult 2017 and seek your continued support to achieve the targets we have set for 2018. Steamships celebrates its centenary thanks to the commitment and energy of thousands of people over 100 years - we stand upon their shoulders today and the continued success of the business would represent their strongest legacy.

Early this year will see the retirement of Glen Murphy and I would like to thank him for his great contribution to Coral Sea Hotels - we wish Glen and Joyce a long, enjoyable and healthy retirement.

I wish you and your families a happy and safe 2018.

PacificPalms

Property



CORPORATE NEWS

EXCITEMENT IN KIUNGA OVER CASSOWARY HOTEL



An exterior view of the new Cassowary Hotel building, nearing completion.

The construction of the Cassowary Hotel in Kiunga, Western Province under Pacific Palms Property's (PPP) management is now into its ninth month after taking over following the replacement of the Building Contractor in May 2017.

Construction work on site is progressing positively with both internal building works and external site works nearing completion. Internal works have commenced with subcontractor Brian Bell establishing onsite in January to commence the kitchen, laundry and pizza shop fit out works.

Digicel and Telikom have installed their infrastructure in preparation for Steamships Computer Services Division IT works. Coral Sea Hotel's staff have established a presence onsite and their FF&E for the building fit out has landed in Port Moresby and is being transported to Kiunga during February and March.

The Cassowary is near completion and is expected to open in March 2018.

HAGEN CENTRAL PREPARES TO OPEN IN MARCH 2018

Mt Hagen has a new retail and commercial center thanks to Steamships and Pat Duckworth.

The K58.04 million project commenced in 2016 will be opening its doors to business in mid-March.

Mt Hagen is central to most business activities up in the Highlands.

Hagen Central, a mixed retail and commercial development partnered by Steamships and Pat Duckworth.



FEATURE STORY

WE ARE STEAMSHIPS. A JOURNEY OF 100 YEARS.



For the past two years the Tok Steamies Magazine has featured over 24 stories on our staff from female Tug Masters, Crane Operators, Quad drivers, Accountants, Hoteliers and Steamships involvement in community engagement activities.

This year Steamships celebrates 100 vears of business operations in Papua New Guinea. As I write about the journey that this great company has taken over the years, one word stands evident to describe

her strength- Determination! In deed her spirit of determination is a feature rooted deep within her founder- Captain Algernon Sydney Fitch.

Fitch's arrival in 1918 enabled the birth of Steamships in an unknown land at the time. Curiosity and the promise of fortune of shipping and trading opportunities accompanied

Captain Fitch as he sailed into the harbor in Port Moresby onboard the little steamer called SS Queenscliff. What started out as a cargo trading company soon turned into stores, plantations, properties and ships.

Steamships Trading Company: 1918-1994 describes Steamships as "a great



Above: Steamships Head Office in the 1970s Below: Its current location at Harbourside West facing Fairfax Harbour.

The late James Sinclair in his book

trading company born in the early years of the 20th Century in what was then one of the least known parts of the world".

Can you imagine what she has endured, developed, trained and provided over 100 years in Papua New Guinea?

Steamships has employed many Papua New Guineans over 100 years. Records

> do not show the number of employees since 1918 however she is described as one of the largest private company employers.

From Tug Masters to Hotel Managers and ship's Captains, Steamships has seen the wave of Papua New Guinean Nationals develop into senior roles and women train into one male dominated roles. The company has had its fair share of ups and downs. It has bought and sold and even closed down businesses over the years.

FEATURE STORY:

MARC EHLER IS CORAL SEA HOTEL'S GENERAL MANAGER



Marc Ehler replaces Coral Sea Hotel's Glen Murphy as General Manager. Glen leaves after 11 years with Papua New Guinea's biggest Hotel Group.

Marc Ehler has recently joined the Coral Sea Hotels as Group General Manager bringing with him over 20 years of experiences in senior operations and development positions in the up-market and luxury hospitality industry in Australia, South-East and Central Asia, the Middle-East, Africa and Europe. His experiences were with leading international hospitality companies including Hilton, Aman Resorts, the Dusit Hotels & Resorts and Serena Hotels & Resorts.

He led the hotels division of the National Corporation for Tourism & Hotels (Abu Dhabi) for five years and during this tenure doubled its hotel portfolio and created a boutique hotel brand called Danat Hotels & Resorts while overseeing hotel assets managed by InterContinental and the Hilton.

Marc Ehler, General Manager Coral Sea Hotels

Marc created another boutique hotel brand in Baku. Azerbaijan and directed the opening and operation of four newly developed 5-stars hotels under the Absheron Hotel brand associated with Marriott's Autograph Collection. He expanded the portfolio while representing the owners of the Four Seasons and the JWM hotel in Baku.

He also led the development of a Michelin-Star chef restaurant and a new boutique hotel in Paris and Cognac.

Marc was conferred an MBA from the University of South Australia and holds a post-graduate diploma in Hotel Management from The Blue Mountains International Hotel Management School in NSW and a Non-Executive Director Diploma from PERSON Education/ Financial Times (London).

In terms of his life philosophy, Marc advocates team work and keeping physically and mentally fit - and anything is possible!

OUR SUCCESS

LAGA INDUSTRIES LENDS A HELPING HAND TO THOSE IN NEED

Laga Industries Limited, the Lae-based manufacturer of Gala Ice Cream, Highland Meadows Cooking Oil plus many other market leading PNG brands is donating around K25,000 worth of its products to the Kadovar Disaster Relief Appeal. The donated goods include around 6 pallets Tropical Oasis Purified Water, Gala Whole Milk Powder and Burst Chocolate Malt Drink Powder. The Disaster Relief Program is aimed to provide direct relief to the estimated 3,000 men, women and children who were evacuated from the islands Kadovar and Blup Blup last month and relocated to the mainland of Papua New Guinea due to the eruption of a volcano on Kadovar Island and the impending risk of another erupting on nearby Blup Blup Island. "Our hearts go out to the people of Kadovar and Blup Blup Island who have had to flee from their homes due to the volcanic eruptions on Kadovar Island, many of them were reportedly unable to take with them anything more than a billum, and are now in dire need of assistance in the way of

"Many of our staff have links to the region and directly appealed to the business to provide this very strong donation."

L-R: Laurie Williams- National Sales Manager (Northern) and General Manager Gerard O'Brien donating some of the Laga products to the Kadovar Special Committee representative.

THE IMPORTANCE OF HAVING A DIGITAL STRATEGY: PRONTO

If you have signed up for a class or training in Pronto, you will meet Peril Matlaun.

Peril trains staff on the importance of using Pronto to integrate front and back office operations and streamline overall management workflow from sales to forecasting and inventory planning, visibility. achieving operational efficiencies and customer excellence.

Peril, is Steamships Pronto Champion. She teaches on the basics of using the software for purchasing, invoicing, costing and clearing GL Accounts.

She started her journey with Pronto Software in 2000 when the software was introduced to Anderson Foodworld, a shopping center at what is now Stop N Shop Koki.

"I enjoy Pronto fixing and finding

solutions and enjoy looking after GL accounts and clearing accounts".

I joined Steamships in 2015 as the Onsite Pronto Champion. Peril's job includes rewriting Pronto Software manuals so that staff can easily understand the manual, training outlet Managers and Senior Management teams to fully understand the system, visiting sites and assisting business units to improve projects.

Peril has certificates on Inventory Set-Up and Processing from Pronto; Accounts Payable and Variance Processing from Pronto; a Certificate in Management from PWC; ABC of Supervising Others from PWC and she is currently doing a Certificate in Accounting from the International Training Institute scheduled to graduate in October 2018.



Peril Matlaun, Steamships Pronto Chairman



food, clean water and basic commodities' said Gerard O'Brien, General Manager of Laga Industries. "Many of our staff have links to the region and directly appealed to the business to provide this very strong donation."

Laga Industries - established nearly half a century ago, best known for the iconic brand Gala Ice Cream is also fully HACCP accredited, and well regarded for consistently producing high quality, great value and affordable products right here in PNG.

OUR SUCCESS

LAGA INDUSTRIES SUPPORTS **WOMEN'S CANCER AWARENESS MONTH IN PNG**

Laga Industries is pleased to announce their support towards women's cancer awareness and the Papua New Guineaa Cancer Foundation (PNGCF) in 2018. Throughout the months of September, October and November, Laga Industries will be supporting the work of the PNGCF and women's cancer awareness by donating part profit from sales of Tropical Oasis bottled water with PNGCF Pink Ribbon logo to the foundation.

PNGCF will be using the funds raised through this partnership to continue to conduct cancer education & awareness programs that focus on cervical, breast & mouth cancer in various locations throughout the country in 2019.

Laga Industries General Manager Gerard O'Brien and PNGCF CEO Dadi Toka Jr signed off on the one year partnership in the presence of media at the Steamships Boardroom Steamships Trading Company - Board Room, Harbourside West in Port Moresby.

Mr O'Brien said that;

"Laga is proud to donate to such a worthy cause, and Tropical Oasis Purified Water is the perfect vehicle for such support. Every 'pink ribbon' bottle sold will have proceeds donated directly to PNG Cancer Foundation"

"There are a number of different ways to support those affected by cancer, be it by helping the community as a whole or donating in honor of or in memory of a loved one, each donation helps PNGCF's mission to educate the community and increase women's cancer awareness throughout PNG. Laga Industries supply of "Pink Ribbon" Tropical Oasis Purified water adds to the options available for all of us in the community to support this cause."

"Thank you Laga Industries for this great initiative and for joining us in the fight against women's cancer in PNG" Said Toka.

"With current statistics from PNG Institute of Medical Research suggesting that two women die every day from cervical cancer, supporting cancer awareness is vital in the fight against this killer disease"

Toka said that this partnership will not only create awareness on cancers that affect women through the use of the wellrecognized "Pink Ribbon" symbol, it will assist with generating the much needed funds to continue to conduct education & awareness programs in 2019.

Pinktober- Women's Cancer Awareness Month runs throughout October and focuses on cancers that affect women in PNG.

Tropical Oasis bottled water is owned and distributed by Laga Industries in PNG. The PNGCF Pink Ribbon branded Tropical Oasis bottled water will be available during the months of September, October and November this year.

L-R: Dadi Toka Jr PNGCF CEOand Laga General Manager Gerard O'Brien



OUT & ABOUT



L-R: Deliah, Kalyna, Peril and Debbie at the Steamships Christmas Party at the Lanes.



The team at Consort Lae prepare for their Christmas Lunch.



TPS staff and Management at their recent Christmas Party at the Head Office in Port Moresby.



Coral Sea Hotels display their new corporate wear at Gateway Hotel. Standing with the team in the middle is General Manager Glen Murphy and Finance Manager Jack Riley.



Wanang Community in Madang pose for a group photo. Steamships donated K124, 500 to assist complete a double classroom for Grades seven & eight and equipment for their new computer room



Coral Sea Hotels Staff Christmas Party also gave the opportunity to the team to farewell General Manager Glen Murphy and his wife Joyce after almost a decade of managing seven Hotels in the country.

OUR DEVELOPMENT

SETTLING IN WITH CORAL SEAS HOTELS.



L-R: Rachael Ezekiel and Joy Sauni at the Coral Sea Hotels Head Office going through application processes for the next recruitment. Joy is assigned to Coral Sea Hotels for the next twelve months.

"It seems ironic that a few months ago, I was despairing over how to write the perfect CV to land my first job in my career. I am now tasked with managing incoming applications of vacant positions in Coral Seas Hotels and my self-confidence has been boosted tremendously"...

My name is Joy Sauni and I am a first year management trainee in STC's Graduate Development Program, assigned with Coral Seas Hotels (CSH) in Port Moresby this year. My first week of work has already made its mark as challenge. I will spend my first month assisting Gayl Iramu, Group HR Manager, with the Recruitment and Selection Process at the head office before moving to work in one of the hotels.

"I can't wait to be a part of shortlisting candidates"

It feels quite overwhelming not having any knowledge in HR to carry out my recruitment responsibilities however the people I am working with are very supportive. I am rising to challenges of understanding each step of the process here in CSH in order to prove myself and I am already working on a data sheet for all sources used by applicants to register their interests such as the local papers, online websites and STC's internal system. I can't wait to be a part of shortlisting candidates which is the next step; scheduling interviews with respective heads of departments; and finally seeing how selection and onboarding of employees is organized.

I was told I will be moving to Grand Papua Hotel after this, for 2-5 months working with different levels of the hotel. I've met the General Manager and I am excited for an even greater challenge and experience there as well. For now, I have a Head chef to recruit.

OUR DEVELOPMENT

TRAINING AT STEAMSHIPS CORPORATE OFFICE



Gerard Haniten and his group scripting a discussion during a training session held at the Grand Papua Hotel.

As excited as I was to attend my first employee training on the 31st January, that same week also saw me starting my first real job with STC too so I was still feeling really nervous about everything. The training was called Starters Toolkit for Effective Performance (STEP) and it included the concept of work ethic, organizational values vs personal values, workplace productivity, effectiveness and efficiency, workplace competencies, adding value to the work process, social skills and manners. We went through a total of 15 modules over 3 days, which I expected to be full of reading and writing, but was actually filled with group discussions and activities such as presentations and learning games.

I had to shake away all feelings of being shy to speak up in order to participate and this was not easy. On the second and third day, I had to push myself out of my comfort zone to participate and engage more in discussions and conversations unlike day one. There were four (4) other graduate trainees and two (2) participants each from Pacific Palm Property, Coral Sea Hotels and East West Transport who were also there with me. I was grateful with this mix of employees with different levels of experience because it was difficult trying to express the concepts in possible real life scenarios from the workplace like the experienced employees could. With them involved, I got to learn a lot from what they have been through.

I appreciated the training so much as a team building and confidence boosting activity for me. It has made my transition into the company, new work environment and my first year rotation feel much easier. I do believe I am a different person after the training, simply because it has enabled me to have a better understanding of Steamships and how to meet the company's expectations.

Huge thanks to the company for giving me this wonderful opportunity to be a graduate and receive training as well. It is onward and upward from here!

CORPORATE TRAINING March – April 2018

7- 8 March 2018 | Assertiveness and Self Confidence IBBM | IBBM Campus, Lawes Road– Port Moresby

12- 13 March 2018 | Goal Setting and Getting Things Done IBBM | Huon Gulf Hotel- Lae

21- 22 March 2018 | **Business Communication** IBBM | IBBM Campus, Lawes Road- Port Moresby

28 – 29 March 2018 | **Business Writing** IBBM | IBBM Campus, Lawes Road- Port Moresby

3 April 2018 | Interviewing for Managers STC CHO HR | Grand Papua Hotel

3 April 2018 | Interviewing for Managers STC CHO HR | Grand Papua Hotel- Port Moresby

4 April 2018 | Interviewing for Managers STC CHO HR | Huon Gulf Hotel - Lae

9-10 April 2018 | **Project Fundamentals** PNG Institute of Management| TBA – Port Moresby

11- 13 April 2018 | Logistics Management 1 AusPacific | TBA- Port Moresby

16- 17 April 2018 | Business Writing IBBM | Huon Gulf Hotel – Lae

16- 17 April | **Time Management** IBBM | IBBM Campus, Lawes Road – Port Moresby

> 16- 18 April | Logistics Management 2 AusPacific | TBA – Port Moresby

16- 20 April | Intro to Supervision IBBM | IBBM Campus, Lawes Road – Port Moresby

contact **SEINI** for more information E: SFisi'ihoi@steamships.com.pg or M: 7092 1765

HISTORY

STEAMSHIPS ASSISTS THE 1994 RABAUL VOLCANO VICTIMS



Eruption and aftermath, Rabaul, September 1994. Photo: Wikimedia Commons.

On 19th September 1994 at 6am, Rabaul was awoken by a loud bang as Mt Tavurvur erupted. An hour Vulcan erupted blowing out huge clouds of dust, rocks and smoke over the sea.

Both eruptions had taken the towns people by surprise as tonnes of ash fell. Rabaul sits on the shore of Simpson Harbor one of the deepest waterways in the world. The area is known to be a massive volcano zone.

John Komio, a senior training officer from Steamships had arrived in Rabaul the day before and was retiring to his room when he felt the first tremors.

"I felt a couple of tremors and thought they were ordinary ones but they were reoccurring every two-three minutes....I

ran outside and joined a couple of the quests....one of them told me he had felt a big one at 3:00am in the morning...."

John say's that he went back to the room to take a shower and at 6.45pm a large tremor shook the building the restaurant that he was dining at.

Phil Arcadiou was the Steamships Manager for the Automotive Branch. He had called the Volcanologist to find out what the stage the volcano was at.

The two volcanos erupted at 6.45am and it sounded like an atomic bomb explosion which was deafening according to John.

Peter Cohen, Steamships Shipping Resident Manager in Rabaul set up camp on high ground. In the next few days that followed Peter was able to gain radio

contact with Port Moresby.

Steamships made large donations of food and tarpaulins for temporary shelter. The Company had joined in assisting the Rabaul Volcano victims with the National emergency services and the Relief Committee.

Steamships provided the Erima Chief to transport the relief supplies from Port Moresby to Rabaul in association with the Salvation Army. Steamships had suffered with the destruction of the automotive branch, the staff houses as well as the Shipping Division. Steamships total loss was estimated at K4.471 million.

Fortunately the new Steamships wharf constructed during 1993 at the cost of K300,000 escaped damage.

SEFTI KONA

THREE POINTS OF CONTACT HELPS PREVENT FALLS

Most businesses requiring employees to climb in and out of trucks or heavy equipment know the safe way to do so is by a 3-point contact. Simply put, 3-points of contact is defined as always having one foot and two hands or one hand and two feet in contact with a handle, ladder or piece of the equipment.

Falls account for about 15% of all workplace deaths and 70% off all falls from equipment occurred at the bottom step





ZERO HARM is <u>not</u> an option!

Keep these factors in mind to help prevent injuries from falls:

- Never forget the 3-point contact.
- Never jump off a ladder or from the last step.
- Always look at the ground before stepping down.
- Be extra careful during adverse weather conditions.
- Always mount or dismount facing the equipment.
- Ensure the vehicle is stationary with the parking break set.
- Inspect climbing surfaces for mud, ice, snow, grease or any other hazards.
- Never attempt to climb or descend with anything in your hands.
- Consider the use of warning decals or signs in the cab as a reminder of the 3-point contact.



OUR HISTORY

2018 IS STEAMSHIPS CENTENARY: WE ARE LOOKING FOR HISTORICAL IMAGES - CAN YOU HELP?



In 2018 we are celebrating our 100-year anniversary.

As part of our planed activities we are developing an extensive on-line historical record for public viewing of Steamships Trading Company's association with the country, community and staff over the past 100 years.

If you have any historical pictures, even film reels, anecdotal stories that feature

any of the early Steamships stores or our business activities, any early staff photos or even any major PNG milestones that come with a story, and you would like them showcased is such an historic record... we would love to hear from you.

Any materials provided would be loaned and returned, your credit will be acknowledged in the publication and we will give you a restored- retouched digital image of your contribution for your safe keeping and future use.

We are excited about cataloging such history for the company and the country. For further information:

Phone +675 7998 7000

Email RLane@steamships.com.pg or MRea@steamships.com.pg

WHISTLE BLOWING POLICY

BLOW THE WHISTLE ON BAD BEHAVIOR!

1.0 POLICY STATEMENT

The Steamships Group adheres to the highest standards of business ethics, conducting all its businesses with integrity, promotes fairness and respect among all employees.

2.0 OBJECTIVE OF THIS POLICY

The purpose of the Steamships Whistleblowing Policy is to provide guidelines for any individual (whistleblower) who wants to raise concern on unethical conduct, fraud, perceived wrongdoings or violation to any provisions of the Steamships Code of Conduct ("Improper Conduct"). This policy is a supplement to Clause 19 of the Code of Conduct.

The policy applies to all employees of the Steamships Group (the Group) and related parties where Steamships has business dealings. All individuals are encouraged to be vigilant and raise a bona fide concern in good faith to the appropriate personnel without fear of losing their jobs, business dealings or becoming a victim of intimidation and harassment. The Group will maintain strict confidentiality of the reported matters.

4.0 STATEMENT OF SUPPORT TO WHISTLEBLOWERS

The Group is committed to the aims and objectives of this Policy where Whistleblowers are protected to come forward in good faith and on a proper basis to disclose unethical business conduct and other wrong doings ("improper conduct").

5.0 IMPROPER CONDUCT

For the purpose of this Policy, Improper Conduct is defined as:

- I. corrupt, fraudulent or other illegal conduct or activity;
- II. conduct that this contrary to, or a breach of, Steamships Codes and Policies;



manager

6.2 If the whistle blower is uncomfortable to report the matters through normal reporting procedures or no satisfactory actions are taken the matter must be escalated to the Steamships Internal Audit (STCIA).

an appropriate investigation.

complaints.

Any report treated in accordance with this Policy must be for one of the Improper Conduct as outlined above. All general employment complaints or grievances will be forwarded to the respective divisional manager or GM Human Resources to address.

7.0 WHISTLEBLOWING CHANNELS

7.1 Individuals may report their concern through various channels:

- i. Via email at stcia@steamships.com.pg.
- ii. A text message can be sent to the dedicated Mobile Number 71004481.



It's simple. Send a text to 71004481 or an e-mail to: stcia@steamships.com.pg and the matter will be appropriately dressed. You can mail it to; Steamships Trading Company Limited, c/o Group Internal Auditor, P.O. 1, Port Moresby.

Send us your stories and high resolution images for publication in Tok Steamies Newsletter by 19th April 2018. Your stories should be no more then 500 words. Email: toksteamies@steamships.com.pg

III. a substantial mismanagement of the Group's resources;

IV. conduct involving substantial risk to public health or safety; or

V. conduct involving substantial risk to the environment that would, if proven, constitute by the Group or its employee/s a criminal offence;

VI. reasonable grounds for dismissing or dispensing with, or otherwise terminating, the services of a Steamships employee/s who was, or is, engaged in that conduct; or VII. reasonable grounds for disciplinary action.

6.0 WHISTLEBLOWING PROCEDURES

6.1 To report a genuine concern, the matters should be initially reported to the direct

6.3 STCIA will conduct initial assessment of the case.

6.4 If the disclosures are made in good faith, STCIA will gather information and undertake

6.5 Recommendations on the outcome will be given to the appropriate senior management authority to address the matter.

6.6 This Policy is not designed to deal with general employment grievances and

- iii. Postal Address at Steamships Trading Company Limited,
 - c/o Group Internal Auditor, P.O. 1, Port Moresby.

BAD BUSINESS PRACTICE Ø

Are you aware of any unethical conduct, fraud, perceived wrongdoings, or violation of the Steamships Code of Conduct?

If so, then our Whistleblower policy, allows you to report any such incident, in the knowledge that it will be done so confidentially and that your identity will be protected at all times!



Send us your stories and high resolution images for publication in Tok Steamies Newsletter by 19th April 2018.

Your stories should be no more then 500 words. Email: toksteamies@steamships.com.pg